

Virtual Events FAQ

General

What is a virtual event?

Virtual events are designed by and for the cystic fibrosis community and feature keynote panels, fun activities, group chats, and small-group video breakouts on issues that are unique to people living with cystic fibrosis and their families. The events provide a safe, open space for dialogue and discussions focused on overall well-being, not clinical care. All events are for people 18 and older.

How much does it cost to attend?

Virtual events are free!

Where do these events take place?

Virtual events take place completely online. The events use a virtual environment which allows attendees to view keynote sessions and participate in small-group video breakout sessions.

Do I have to attend the entire event?

Virtual events bring the experience of an in-person conference to your personal computer, so just like an in-person conference, you have the freedom to pick the sessions you attend. But many say that attending the event in its entirety—the keynote, breakout, and closing sessions—will help you to get the most out of the experience.

How long are virtual events?

The length of a virtual event ranges from a few hours (CF MiniCons) to a multiple-day experience (BreatheCon). Be sure to check the agenda for event-specific questions.

Who can attend virtual events?

Virtual events began as a way for adults with cystic fibrosis to connect, share, and learn from each other, and now some events have expanded to include family members of people with CF. Please be respectful of this space and review the audience guidelines before registering for an event.

What do you do to ensure a safe environment?

To create a safe virtual environment, all registrants must agree to [the Virtual Event Community Guidelines](#) to participate.

Only CF community members are allowed in the small group video breakout rooms and these sessions are not recorded. A trained facilitator will also help to lead a productive dialogue in each of these sessions. Additionally, all virtual events have mental health counselors on call in case any issues arise.

How are agendas chosen for virtual events?

Virtual events are planned by and for the CF community! Each event is planned by a community member serving as program chair or co-chair and a work group ranging from 10-30 volunteers who are people with CF and/or CF family members, depending on the audience of the event.

Program agendas are developed by the volunteer work group. Community members are welcome to send topic suggestions to virtualevents@cff.org at any time.

Can I pick breakout sessions to attend?

Yes! You can choose any session you would like to attend in each breakout session time block. Space is limited for some sessions, so sign up early and please only select a session if you plan to attend.

Registrants can modify their registration using the link provided in the registration confirmation email or by notifying virtualevents@cff.org.

Are there recordings available after the events?

If you registered for the event but are unable to attend, you can request a recording of the keynote session(s) by emailing virtualevents@cff.org. Breakout sessions are not recorded for privacy reasons.

Waitlist

I am on the waitlist for a breakout session, what do I do?

Individuals on the waitlist usually have no problem getting into a breakout session. You will be notified if space becomes available in the days leading up to the event. If you are not given a final assignment before the event begins, log into the event and visit Tech and Program Support at least 15 minutes prior to the session time to let them know you need an assignment.

Technology

What technology do I need to attend this event?

For the best experience, we suggest using a desktop or laptop computer and the Chrome internet browser. If you don't already have Chrome, you can download it for free [here](#).

Before attending the event, check that your system is compatible with the virtual environment by following the [Platform System Check](#) link and the [Talk to Jean](#) automated test to make sure your video and microphone are working correctly.

Check out the [Technology Primer](#) for more tech tips. If after these checks you find the technology doesn't work, email virtualevents@cff.org.

Do I need to have a webcam for the event?

Although you do not need a webcam to attend virtual events, you're encouraged to use your webcam during the breakout sessions to allow for a face-to-face experience with other attendees.

How do I log into a virtual event on the day of the event?

After registering, you should receive a confirmation email with a link to join the event. Additionally, you can visit cff.org/virtualevents, click on the virtual event from the list, and follow the Join/Register link to join the event.

Getting Involved

How can I join a planning committee or volunteer during the event?

You can indicate your interest by attending a virtual event and completing the post-event survey, or by emailing virtualevents@cff.org.

How can I find out about future virtual events?

[Sign up](#) for emails about upcoming CF virtual events and get alerts when new virtual event dates are set, and registration opens.